

PREMIER DATA SUPPLIER

September 2021

We are proud to announce that TecAlliance has promoted ECS Electronics from *Certified Data Supplier* to *Premier Data Supplier*. TecAlliance has recently introduced this new quality standard which represents the highest achievable standard for data suppliers. Several new KPI's have been included which data suppliers have to meet in order to achieve this quality mark.

Over the past year we have been focusing on enhancing our TecDoc data with:

- Article criteria differentiation
- Article and linkage information
- Response rate incoming customer feedback
- Vehicle linkages expansion
- All other mandatory criteria and requirements

Founded in 1994 by companies of the automotive aftermarket industry and the German Association for Spare parts (GVA), TecAlliance has established itself as the leading supplier of electronic spare parts information on the European market, by setting rigid standards for data and process in the digital automotive aftermarket.

TecAlliance provides all data suppliers with an evaluation of the data through several KPI's. We have been working hard on keeping our data at the highest quality level. Our effort is reflected in an average KPI score of 100%, where the average supplier score is approximately 89,8%.

We strive to continue improving our services while remaining at your disposal.

PREMIER

TecDoc[®]
DATA SUPPLIERTECHNICAL
SUPPORT